

## TICKETING TERMS AND CONDITIONS

## **Match Ticket Terms**

- 1. Match tickets are issued by, and shall remain the property of, Partick Thistle Football Club.
- Tickets shall be void if re-sold at a premium or for commercial purposes, or used as prizes in competitions or lotteries, without the clubs' prior written consent.
- 3. Tickets are issued subject to the Firhill Stadium Ground Regulations, copies of which are available from Partick Thistle Football Club.
- 4. Match tickets are non-refundable. No refund for a ticket will be made if the match is postponed and played upon a future date (although this ticket will, unless otherwise advised by the club, remain valid for that match), or if the match is abandoned unless otherwise agreed by Partick Thistle Football Club
- 5. If you lose your tickets the club can only offer reprints of tickets should the customer have proof showing the seat number purchased. These reprints will immediately cancel the original tickets. Partick Thistle Football Club cannot be held responsible for tickets posted to customers which, for whatever reason, are not delivered. Tickets which are not delivered will be classed as lost.
- 6. No photographs, video recordings, sound recordings or similar may be made within the stadium without the clubs' prior written approval. Entry to the stadium may be denied to persons with audio, visual and/or audio/visual recording equipment of any sort, or anyone who is (or becomes) under the influence of alcohol, or is carrying any articles prohibited by the Criminal Law (Consolidation) (Scotland) Act 1995.
- 7. Any person seeking to use a Ticket in breach of these conditions may be denied entry to the stadium or ejected from it. In any such event that person may also be subject to legal action by the club, and the club reserves the right to retain any money paid for the Ticket.
- 8. Admission cannot be guaranteed if the bearer arrives at the stadium less than 30 minutes before the advertised kick-off.
- 9. On entering the stadium, the bearer must retain the Ticket for the duration of the match.
- 10. The failure, or delay, by the club to exercise a right or remedy under these terms and conditions or by law does not constitute a waiver of that (or any other) right or remedy.
- 11. These terms and conditions are governed by Scots law, and any dispute relating to them shall be subject to the exclusive jurisdiction of the Scottish courts.
- 12. Partick Thistle Football Club reserve the right to check the validity of any ticket used to enter the stadium. Persons who are found using the incorrect ticket or those who cannot or are unwilling to produce the ticket used to gain entry upon request will be ejected from the stadium and will only be able to re-enter should they purchase a new ticket at the correct rate.



## Partick Thistle FC season ticket terms and conditions 2016/17

- 1. Season tickets are non-transferable.
- 2. The use of a season ticket card for one or more matches will be considered to constitute the acceptance of the conditions of use. If conditions are not accepted the card should be returned to the Firhill executive offices immediately.
- 3. This season ticket card gives you access to the specified seat for valid first team Ladbrokes Scottish Premiership fixtures and any other fixtures as notified by the club. The club reserves the right to change its advertised fixtures without notice and without liability. Play cannot be guaranteed to take place on a particular date at any particular time. Season tickets cards are not valid for any play-off matches.
- 4. Season ticket cards remain the property of Partick Thistle FC and continued validity is subject to compliance with the conditions of use.
- 5. If you forget to bring your season card to the match, the ticket office will issue a match ticket. In doing so this will invalidate the card for that match.
- 6. If a season ticket card is lost or destroyed Partick Thistle FC will issue a duplicate card for a charge of £5, in doing so your original card will become invalid.
- 7. Season tickets acquired under a payment instalment plan will only be replaced if all payments under the agreement are up to date.
- 8. If you change your contact details during the season please contact the club to amend the relevant information.
- 9. Each season ticket card is valid for the advertised match date or any date to which a match is re-scheduled. No refunds will be given under any circumstances.
- 10. Concession Tickets are available to persons aged under 18, to persons over 65, students who have valid student ID and disabled supporters. A person's age at 31st July 2016 will determine the category of ticket. Proof of age will be required.
- 11. The Club reserves the right to re-locate reserved seats for safety or segregation reasons. The club cannot guarantee your seat will not be affected by adverse weather or environmental conditions.
- 12. Ticket holders are subject to ground regulations which are displayed in the Stadium and copies of which are available on request.
- 13. The club has a strict behavioural policy. Racial and sectarian abuse will not be tolerated at any time. Repeated use of foul or abusive language will be regarded as verbal assault and offenders will be ejected from the stadium.
- 14. Serious misconduct will result in this ticket being cancelled without refund or compensation.



## Partick Thistle FC season ticket terms and conditions 2016/17

- 15. Entry to the ground is conditional upon ticket holders consent to being searched on entering the stadium and to the confiscation of prohibited items listed in the ground regulations.
- 16. Standing is forbidden in seated viewing areas.
- 17. Supporters under the age of 16 are eligible for a free season ticket. These tickets are only available between rows C and M in block 7 of the Jackie Husband Stand. Under 16 season tickets located any where else in the stadium will be subject to a £25 reservation charge. Family section season ticket holders must sit within the allocated section, failure to comply can result in season tickets being revoked. Full details must be supplied for the free under 16 at the time of application. The free under 16 ticket must be used by the nominated under 16 only.

