

## **Partick Thistle Football Club Trust**

### **Fan's Survey**

**The Partick Thistle Football Club Trust (PTFC Trust) was set up in 2015.**

- **It exists for “the purpose of holding shares” - these are the shares gifted to supporters as part of the deal that resulted in the Club being debt-free.**
- **It aims to provide supporters, through fans-appointed representatives on the Trust’s board, an opportunity to have a greater say in the running of the Club.**
- **It will engage with all supporters and fans, not just those defined as shareholders in the Trust deeds.**

**The first meeting of Trustees and supporters took place on Wednesday, 18 May 2016. A note of that meeting is posted on the Club’s website. The PTFC Trust will continue to organise regular scheduled face-to-face meetings with supporters, as well as meeting regularly with the Club Board.**

**We believe that the PTFC Trust offers the opportunity for a genuine and transparent two-way dialogue that should empower all supporters and reflect the level of shareholding they now have in the Club. To enable that, Trustees will engage with supporters regularly and through a variety of communication channels.**

**To get that started, this Fans’ Survey is a chance for supporters to share their expectations for the new Trust. This will help inform and prioritise our actions going forward.**

**Please take a few minutes to complete the Fans’ Survey and have your say! We realise that not everyone has online access, so please direct others to the Club, where they can go in to Firhill and fill the survey out in person or have it posted to them. Details will also appear in the first programme of the season.**

**Closing date for undertaking this survey is Friday 19th August**

**\* 1. Are you a season ticket holder?**

- Yes
- No, but have been in the past
- Never

**\* 2. What is your age?**

- 18 to 24
- 25 to 34

- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 or older

**\* 3. Are you:**

- Male
- Female
- Prefer not to say

**\* 4. How often do you attend games? (please tick one)**

- Home games regularly
- Home and away games regularly
- As and when I can
- Never, due to location

**\* 5. How often should the PTFC Trust meet with supporters per year?**

- Once
- Twice
- Beginning, middle and end of season
- 4+

Other (please specify)

**\* 6. When should the PTFC Trust meetings be held?**

- Before Partick Thistle Home Fixtures
- After Partick Thistle Home Fixtures
- Midweek (evening)

Other (please specify)

**\* 7. How should those meetings be reported back to supporters? (tick all that apply)**

- Via the website and social media
- Through local media
- Report in the programme
- Mail out/email to interested supporters
- Other (please specify)

**\* 8. What should the PTFC Trust focus on initially? (Please select three)**

- Communication between the Club and fans
- Reflecting supporters views back to the Board
- Facilities and services
- Matchday experience
- Ticket Pricing
- Attracting more fans
- On field performance
- How the Club is run

Other (please specify)

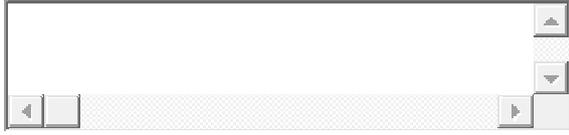
**\* 9. The PTFC Trust plans to issue a survey early in the season to gather supporters' views on all things Thistle, from what would improve your matchday experience to how we attract news fans. What would you like to see included in that survey (no more than three items)**

1

2

3

**\* 10. Are there any other comments you would like to say to the new PTFC Trust?**



**11. Personal info - complete this if you are happy for us to know who you are. It is optional and the survey is valid without this information**

Name

Email Address

Phone Number